



ENERGY PRICE CAP UPDATE

Ofgem have announced that there will be a new price cap for energy on the 23rd of November 2023. This will come into effect as of 1st January 2024.

Gas and electricity prices will rise by 5%. This new price cap will affect standing charges and unit rates. So, there is no actual price cap on what you pay and if you use more, you pay more.

For typical household, on a standard tariff, using electricity and gas, and paying by direct debit, the cap will mean an average yearly bill of around £1928. If you pay on receipt of a bill, the average yearly cost is expected to be £2058.

Prepayment households are yet to know how the change will affect them, the Government is expected to add a small subsidy to prepay rates as they committed to end the prepay premium earlier this year.

	Current Energy Price Cap	New Energy Price Cap
Electricity	27.35p per kWh	28.62p per kWh
Gas	6.89p per kWh	7.42p per kWh

HELP AVAILABLE



WARM HOMES DISCOUNT

You could get £150 off your electricity bill for winter 2023 to 2024 under the Warm Home Discount Scheme. [Warm Home Discount Scheme: Overview - GOV.UK \(www.gov.uk\)](#)

WINTER FUEL PAYMENTS

If you were born before 25 September 1957 you could get between £250 and £600 to help you pay your heating bills. Winter [Fuel Payment: Overview - GOV.UK \(www.gov.uk\)](#)

DISCRETIONARY ASSISTANCE FUND

A grant to help pay for essential costs, such as food, gas, electricity, clothing or emergency travel if you are experiencing extreme financial hardship. [Discretionary Assistance Fund \(DAF\) | GOV.WALES](#)

COLD WEATHER PAYMENTS

If you're eligible to get Cold Weather Payments, you'll get £25 for each 7 day period of very cold weather between 1 November 2023 and 31 March 2024. [Cold Weather Payment: Overview - GOV.UK \(www.gov.uk\)](#)

SWANSEA SPACES

Welcoming and warm spaces in Swansea for anyone, no need to give a reason for your visit. www.swansea.gov.uk/swanseaspaces

Pop in the Energy Hub for more help and info on how to deal with the upcoming changes.

Website: www.environmentcentre.org.uk/switched-on
Facebook: www.facebook.com/SwitchedOnSwansea
Instagram: www.instagram.com/environmentcentreswansea

The Energy Hub is open every Thursday and Friday 10am – 4pm
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